

# Birmingham Bus Stop Changes

Moor Street Queensway & Priory  
Queensway

January 2025



# Introduction

Following the opening of Albert Street on **5 January 2025**, there will be more bus stops available for buses in the Eastside of Birmingham, along Corporation Street (opposite the Square Peg pub) and on Albert Street.

The following bus services will continue to run as normal but with some minor diversions in the city centre and a change to bus stop location: **2, 3, 4, 4A, 5, 6, 23, 24, 33, 45, 47, 51, 61, 63, 97, 97A, 822, 907, 907A, 934, 935, 936, 937, 937A, 997, 997S, X21, X22, X51 & FD**

## How are we helping?

**Transport for West Midlands (TfWM)** is working in closely in partnership with bus operators to make sure all communities and stakeholders are informed in advance and are aware of the changes to bus stop locations and bus services.

**[A dedicated Transport for West Midlands webpage](#)** has been set up to provide key links and information for bus users.

Our main aim is to provide consistent and joined up messaging for everybody travelling in and around Birmingham City Centre and to encourage them to plan their journeys.

This toolkit contains useful information which will help you communicate the changes to your staff, students, visitors and customers including:

- Travel Advice
- Content and images suitable for your internal and external communication channels including:
  - Flyer
  - Social Media assets to use on your channels
  - Text for newsletters and other forms of notification

# Key travel messages

If you usually start or end your bus journey by **Moor Street Station, Carrs Lane, Bull Street or Priory Queensway in Birmingham City Centre**, your bus route is still operating. You will still be able to get your bus close to where you currently do, **however** the stop you need to get on and off at may have changed.

**Some stops in the Eastside of Birmingham will be changing and moving to new locations from 5 January 2025.**

**Your bus stop may have changed so plan ahead and check your journey in both directions of travel.**

**Familiarise yourself with the new bus stops; another route/stop might suit your destination better.**

**Safety first – Eastside of Birmingham is still undergoing significant regeneration.**

**For your own safety use the designated walking routes to get to your destination. These are signposted clearly.**

# Further Information

**Albert Street** is to reopen on **5 January 2025** following the track work installation for West Midlands Metro.

As a result, some bus stops in the Eastside area of Birmingham are changing to improve the flow of traffic and offer additional stops.

Please check your journey to and from the city as your stop may have changed, you can check journeys via the [dedicated TfWM disruptions page](#) or scan this QR code.



The following services will be unaffected by the changes and continue to service the existing stops:

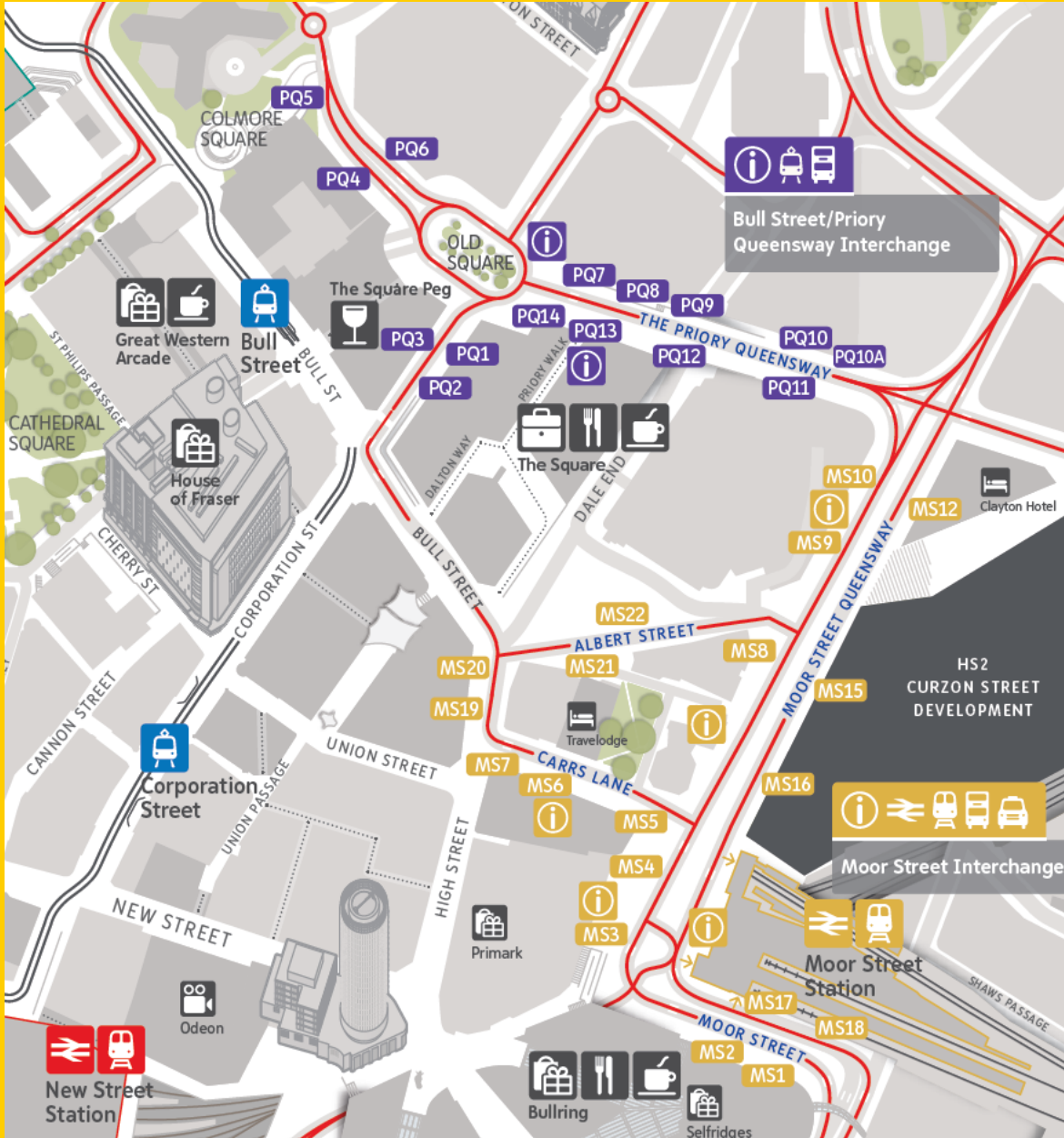
**5, 6, 16, 66, 82, 87, X64.**

Bus timetables are also changing on 5 January 2025. To find your new bus timetable, [visit tfwm.org.uk/plan-your-journey/find-a-timetable](https://www.tfwm.org.uk/plan-your-journey/find-a-timetable)

# Overview until 4 January 2025



# From 5 January 2025: Moor Street Queensway Area



## Bus stop changes from the 5th January 2025

Service	Destination	Current Bus Stop	New Bus Stop
2	Maypole	MS4	MS3
3	Yardley Wood	MS4	MS3
4, 4A	Solihull	MS4	MS5
23	Bartley Green	MS7 PQ3	MS21 PQ3
24	Quinton Road West	MS7 PQ3	MS21 PQ3
33	Pheasey	PQ9	PQ2 MS9
45, 47	Longbridge	MS20 PQ3 MS16	MS20 MS16
51	Walsall	PQ9	PQ2 MS9
61, 63	Frankley	MS9 MS16	MS8 PQ8 MS16
65	Perry Common	PQ10	PQ9
67	Castle Vale	PQ10	PQ9
68	Minworth	PQ10	PQ9
97, 97A	Chelmsley Wood	MS5 PQ3	MS7 MS16
907	Sutton Coldfield	PQ9	PQ2 MS9
934, 935	Walsall	PQ8	PQ1* MS22 MS9
936	Brownhills West	PQ8	PQ1* MS22 MS9
937, 937A	Brownhills West	PQ8	PQ1* MS22 MS9
997	Walsall	PQ8	PQ1* MS22 MS9
FORT	Fort Shopping Centre	MS7	MS6
X21	Bartley Green	MS10 MS16	MS6 PQ8 MS16
X22	Woodgate	MS10 MS16	MS6 PQ8 MS16

PQ1\* Drop off only

Please note services not listed above are unaffected by the changes and will continue to serve current bus stops

To  
download a  
copy

[Click here](#)

# Social Media Asset (vertical)

## Suggested Text

There will be more bus stops available for buses along Corporation Street and on Albert Street.

 From Sunday 5 January 2025

 Stay in the know and plan ahead

Please visit  
[www.tfwm.org.uk/MoorStreet  
Bus](http://www.tfwm.org.uk/MoorStreetBus)

Please [click here](#) to  
download social media  
assets

## Changes to bus stops

From 5 January 2025

Moor Street Queensway,  
Corporation Street,  
Priory Queensway



# Social Media Asset

## Suggested Text

There will be more bus stops available for buses along Corporation Street and on Albert Street.

 From Sunday 5 January 2025

 Stay in the know and plan ahead

Please visit

[www.tfwm.org.uk/MoorStreetBus](http://www.tfwm.org.uk/MoorStreetBus)

## Changes to bus stops

From 5 January 2025

Moor Street Queensway,  
Corporation Street,  
Priory Queensway



Please [click here](#) to download social media assets

# Text for your internal/external communication channels

Following the opening of Albert Street on **5 January 2025**, there will be more bus stops available for buses in the Eastside area of Birmingham - along Corporation Street (opposite the Square Peg pub) and on Albert Street.

All bus services will still be running as normal, with some minor diversions in the city centre and a change to bus stop location for services: **2, 3, 4, 4A, 5, 6, 23, 24, 33, 45, 47, 51, 61, 63, 65, 67, 68, 97, 97A, 822, 907, 907A, 934, 935, 936, 937, 937A, 997, 997S, X21, X22, X51 & FD.**

There are no changes to bus stops for the following services: **5, 6, 16, 66, 82, 87 & X64.**

- Your bus route is still running and you are still able to get it close to where you usually do, however the stop you start and end your journey at in this area may have changed.
- Familiarise yourself with bus stops and new options; another route/stop might suit your destination better.

**[A dedicated Transport for West Midlands webpage](#)** has been set up to provide key links and information for bus users.

The Eastside of Birmingham is a dynamic area and continues to undergo significant improvements. **[Click here](#) for more information about Birmingham Eastside Metro extension.**



# Useful Contacts

For up-to-the-minute travel information and help planning your journey, please see below:

Plan a journey	Transport for West Midlands	<a href="https://www.tfwm.org.uk/plan-your-journey/">https://www.tfwm.org.uk/plan-your-journey/</a>	@TransportForWM
Plan a journey by bus	National Express Bus	<a href="https://nxbus.co.uk/west-midlands/journey-planning">https://nxbus.co.uk/west-midlands/journey-planning</a>	@nxwestmidlands
Plan a journey by bus	Diamond Buses	<a href="https://www.diamondbuses.com/journey-planner/">https://www.diamondbuses.com/journey-planner/</a>	@diamondbuses
By train	National Rail	<a href="http://nationalrail.co.uk/Contact-Us">nationalrail.co.uk/Contact-Us</a>	@nationalraileng
By tram	West Midlands Metro	<a href="https://www.westmidlandsmetro.com/plan-your-journey/">https://www.westmidlandsmetro.com/plan-your-journey/</a>	@WMMetro
By cycle	West Midlands Cycle Hire	<a href="https://www.wmcyclehire.co.uk/">https://www.wmcyclehire.co.uk/</a>	@BerylBikes
By scooter	Beryl Scooters	<a href="https://beryl.cc/scheme/west-midlands-e-scooters">https://beryl.cc/scheme/west-midlands-e-scooters</a>	@WMCycleHire
Plan a journey	Google	<a href="https://www.google.co.uk/maps/">https://www.google.co.uk/maps/</a>	

Most up to date information can be found at [www.tfwm.org.uk/MoorStreetBus](http://www.tfwm.org.uk/MoorStreetBus)

If you would like help to support your staff with travel planning, please contact the team at: [behaviourchangehub@tfwm.org.uk](mailto:behaviourchangehub@tfwm.org.uk)

If you require any materials in an alternative format, get in touch: [customerservices@tfwm.org.uk](mailto:customerservices@tfwm.org.uk)

# Partners



Transport for West Midlands (TfWM) is part of the **West Midlands Combined Authority**. We work with bus and train operators to make sure that public transport is: safe, reliable, affordable and accessible for everyone  
**Transport for West Midlands | Journey planning, tickets and help (tfwm.org.uk)**



The Midland Metro Alliance (MMA) is a team of planning, design and construction experts delivering a number of light rail extensions across the region on behalf of Transport for West Midlands.

The Midland Metro Alliance consists of the WMCA, which owns the West Midlands Metro; a consortium of design experts from Egis, Tony Gee and Pell Frischmann; and rail construction specialists Colas Rail – supported by Colas' sub-alliance partners Colas Ltd, Barhale, Bouygues UK and Auctus Management Group.

More information on the alliance can be found at **[www.metroalliance.co.uk](http://www.metroalliance.co.uk)**



Local Government for Birmingham, England. Birmingham City Council, based in The Council House, Victoria Square, Birmingham B1 1BB, is the largest local authority in the UK. Serving a population of a million citizens daily.  
**[Birmingham City Council Homepage](http://www.birmingham.gov.uk)**